

INSTALLATION INSTRUCTIONS FOR YOUR AUTOMATED PASS

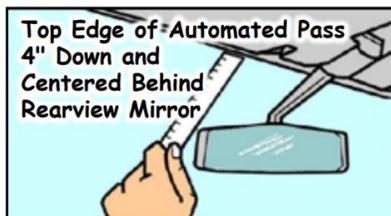
Please refer to the detailed instructions that follow to ensure that your Automated Vehicle Identification (AVI) Pass is properly installed and read at the gate for easy entry and exit.

READ THIS FIRST

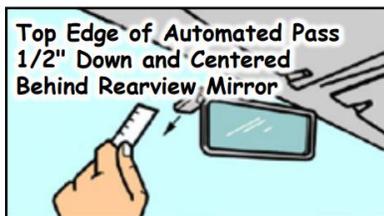
- If you already have another type of tag on your windshield, install your new Automated Pass at least one inch away from the other tag.
- Do not wave your Automated Pass or hold it inside or outside of your vehicle as you approach the parking gate.
- Install your Automated Pass when the windshield's temperature is above 50°F. In colder climates, use your heater/defroster to warm the windshield before installing.
- You MUST correctly install your Automated Pass before parking.
- Do NOT mount your Automated Pass on the mirror or on the visor.

Choosing a Location for Your Automated Pass

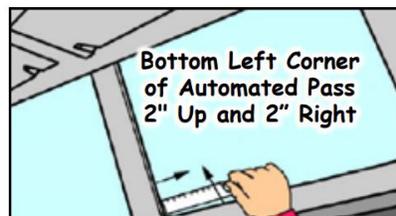
You should install your Automated Pass on the inside of your windshield. The best location for your Automated Pass is the upper center portion of your windshield, behind the rearview mirror. The top of your Automated Pass should be at least one inch from the top of the windshield and one inch to the left of the rearview mirror center support or any other electronic tag currently in place.



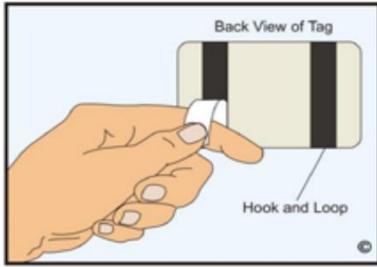
Mirror mounted to header



Mirror mounted to windshield



Large truck no rearview mirror



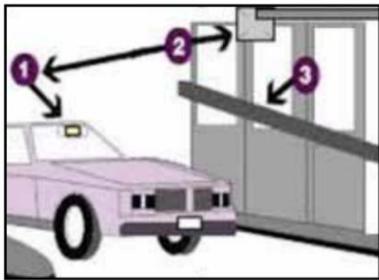
Installing Your Automated Pass

Follow these simple instructions to install your Automated Pass. Your pass uses velcro material to adhere to your vehicle's windshield.

1. Clean and dry the windshield where you want to install your Automated Pass. You can use any commercial window cleaner.
2. Without removing the velcro strip from your Automated Pass, remove the white backing tape.
3. Adhere your Automated Pass to the location you have selected. Hold for approximately 10 seconds to ensure it has completely affixed to the windshield.

You're Done!

You are now ready to use your Automated Pass.



How Does the Parking Access System Work?

A reader that is mounted directly above selected lanes automatically reads information contained in your Automated Pass. When your Automated Pass enters the read zone, it sends a coded message to the reader. The reader then passes this message to an in-lane controller for validation. Upon validation, the barrier gate raises.

NOTE: Only selected entrance/exit lanes have Automated Pass readers. Please look for the reader directly above the gate. The readers are white and approximately 1ft x 1ft. If you park in Lots 1, 3 or 4 the automated reader is located in the bus lane and you must use this lane to enter/exit. Do NOT pull a ticket.



Removing Your Automated Pass

If, at any time, you wish to cancel your Frequent Parker Program Account, please return your Automated Pass to:

Rewards Headquarters
P.O. Box 39125
Cleveland, OH 44139

To remove your Automated Pass from your windshield, simply pull off your Automated Pass and the velcro, then clean any adhesive residue remaining on the windshield with isopropyl alcohol.